

Designation: Nursing Manager

Organization: Advanced Veterinary Care Foundation

Location: Mumbai

Employment type: Permanent/Full-Time

Reporting to: Head Vets

Job description

As a Head veterinary nurse in a facility with 24*7 operations, this role will play a crucial role in providing compassionate care to the patients and supporting veterinary staff during all hours of operations. Responsibilities will include leading on the day-to-day running of the hospital, organising the rota, ensuring the highest standards of patient care are met, and supporting the development of Pet Care Assistants. They will work in a fast-paced environment, handling both routines cases and emergency situations, contributing to the hospital's mission of delivery high-quality veterinary care. We are looking for someone who is keen to support and develop our Pet Care Assistants and is ready to lead by example.

Duties & Responsibilities

- Provide first class clinical care through consultations, procedures and monitoring.
- Ensure compliance with health and safety protocols and maintain a clean and sterile environment.
- Support the team by establishing standard protocols for clinical practise.
- Administer prescribed basic laboratory tests. Assist with diagnostic imaging procedures such as X-rays and Ultrasounds.
- Provide exceptional client care giving clear updates on patients, resolving issues as they arise.
- Be prepared to respond to emergency cases promptly and efficiently. Provide immediate care and triage to stabilize critical patients.
- Prepare accurate estimates for clients, ensuring payment and minimising debt.
- Maximise capacity through the most effective utilisation of clinical skills.
- Train and groom the pet care team to develop their clinical capabilities.
- Hold engaging clinical meetings with veterinary and nursing teams.
- Support and carry out colleague clinical mentoring / development.
- Pro-actively support and share clinical best practice within and across the hospital.

Qualifications & Skills

- Education Qualifications: Bachelor's degree in nursing (B.Sc. Nursing India) is required, and some positions may prefer candidates with a master's degree in nursing or Hospital Management (India) or related fields.
- Managerial Experience: Specific managerial experience is crucial, with at least 5-8 years in a leadership or management role, demonstrating skills in team management, resource allocation, and policy implementation.

- Additional preferences – experience as nursing assessor or in a clinical educational setting
- Compassionate and Caring: Display a genuine love for animals and a strong commitment to their well-being and comfort.
- Medical Knowledge: Familiarity with veterinary medical terminology, procedures, and treatments. Practise nursing at the highest level
- Preference communication: Proficient in English with the ability to effectively navigate language barriers, both with and without translation support.
- Teams Player: Work collaboratively within a team’s environment to achieve the best possible outcomes for patients.
- Availability: Be willing to work in 24*7 facility and participate in on-call rotations, if required.

